



2019 Ratings Update

February 13, 2019

INTRODUCTION



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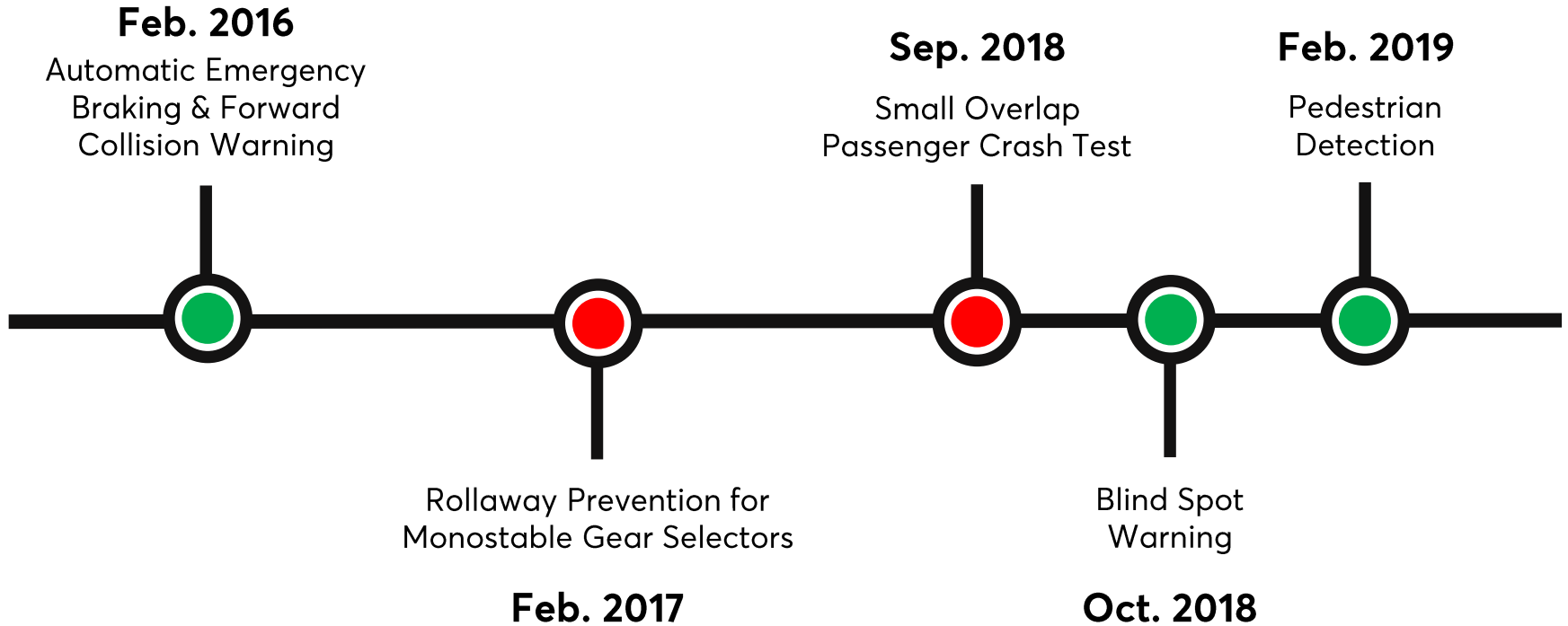
AGENDA

1. Changes to Overall Score
2. New Top Pick Requirements
3. Reliability Update

OVERALL SCORE COMPONENTS (LAUNCHED FEB. 2016)



SAFETY FACTORS THAT HAVE CHANGED OVERALL SCORE



TOP PICK REQUIREMENTS UPDATE

- **NEW:** Standard AEB required to be a Top Pick



RELIABILITY UPDATE

- Latest Reliability Findings Released: October 24, 2018

10 Most Reliable Cars

Consumer Reports' massive annual survey reveals the models that shine for reliability

By Consumer Reports
Last updated: October 24, 2018



Build & Buy Car Buying Service

See real pricing on actual cars before visiting dealership.

Select Make

Select Model

Zip Code

View Pricing

Who Makes the Most Reliable Cars?

CR ranks the brands and reveals survey results by region

By Jon Linkov
October 24, 2018



96

Sedans in Our Ratings.
Current Sedan Ratings

RELIABILITY UPDATE

- October findings reflect responses through June 2018.
- For the past few years, we have gone back to car owners later in the summer that did not answer our initial survey.

RELIABILITY UPDATE

- We are now incorporating new data collected from July-September 2018 into the ratings posted on Feb. 21st.
- The additional data nearly doubles our sample size of 2018 models.

RELIABILITY UPDATE

- Nearly half a million vehicles included.
- Our goal is to continue to use summer data, but to update reliability once a year.

QUESTIONS?

